

## Testimonials

*The memory making services provided by Baby Loss NZ was our lifesaver enabling us to create tangible memories that we could hold onto when we did not have our baby boy to take home.*

*Your tangible memory making service gave us something of Jacob to hold for life. Had it not been for Sands giving us this gift, we would have been left with only the shock tainted, blurry memories of the day our son was born; and died. These castings, hand / foot prints and the photos you created for us, at a time when we were unable to do this (or even think to do this) for ourselves are now something we treasure, adore and can hold forever.*

*WE would never had thought of doing something like that as I'm sure the rest of our whanau would no doubt agree, we would have been thinking that what you guys were doing at the time was not within our Maori tikanga, but on reflection WE are so so grateful that someone/s thought ahead & produced these beautiful taonga of our lil butterfly. I'm so glad that these were done as we would have had nothing but her spirit & our love for her to comfort us.... Thank you so much Baby Loss NZ for giving back to our family with these taonga that can be displayed with love & pride*

Baby Loss NZ

6 Tanah Merah Drive

Papakura

0800 726374

admin@babyloss.co.nz

www.babyloss.co.nz

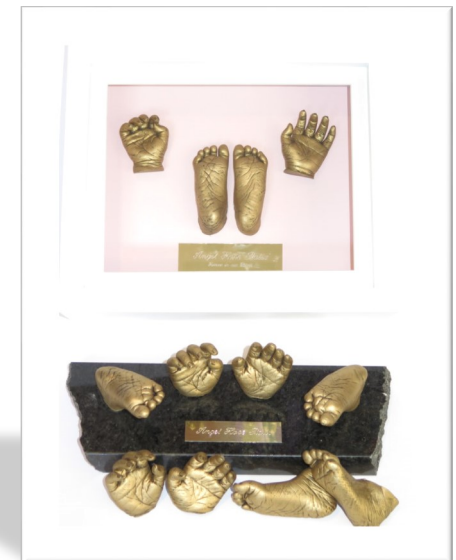
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## Free Tangible Memory Making Service

Made possible with the help from



A gift to you from  
Baby Loss NZ

The team at Baby Loss NZ (formerly Sands Manukau) would like to send our warmest thoughts to you at this heartbreaking time. We have all been through a similar experience and can understand how you are feeling. Please know - you are not alone - we are here to help. Be that now or in weeks/months/years to come.



This service consists of hand and foot casts, hand/footprints (using our unique inkless system) and photographs which are placed on a CD as still shots as well as in a slideshow set to music. In most cases, the casts are framed, mounted on a granite base and free standing. We will discuss colour options with you about a week before collection.

As bereaved parents ourselves we understand the importance of creating memories that will last a lifetime. Because of this, Baby Loss NZ has created the Tangible Memory Making Service as our gift to you.



### Questions often asked.

**My babies skin is blistery, fragile, peeling - can the casting still be done?**

Although we would never guarantee that casting is possible, the likelihood is that yes it can be. We have cast many babies hands/feet with extremely fragile skin and have not yet seen a baby unable to be cast.

**Is there a minimum age my baby needs to be for this service?**

Again, although we would never guarantee that casting is possible, babies as young as 8 weeks gestation have been cast.

**Where is the casting done and do I have to be present?**

The casting can be done, within reason, where you would like it done. We regularly cast in the bereavement rooms at the hospital but can also come to your home or a funeral home. We always welcome parents to be a part of this service as this adds to your memory making. However, you do not need to be there if you feel you don't want to be.

**My baby is having a post mortem - can the casting still be done?**

Absolutely. Although it is best to cast your babies hands/feet as soon as possible, there is no reason (that we have found so far) why the casting could not be done afterwards.

**How do I arrange this service and when will my casts be ready?**

Simply call us on 0800 726 374 and we will organise a time to come in. Your casts will normally be ready for collection from our office within around 4 weeks.